VA EMERGENCY BILLING CARD

VA Northern California Health Care System (VANCHCS)

First Responder / Non-VA Instructions

Take this Veteran to Sacramento VA Medical Center if medically stable and within 40 miles. If you must take Veteran to a non-VA hospital, see next step.

Inform ER staff that Veteran is a patient of VA Northern California.

Hospital staff must notify VA within 72 hours at 844-724-7842 or https://emergencycarereporting.communitycare.va.gov

For billing-related questions, call 877-881-7618

CALL 911 if Veteran is experiencing a life-threatening medical emergency.

Show this card to the **ambulance personnel** and to **hospital emergency room staff.**

When completing ER paperwork, use this billing address:
VANCHCS Attn: 04 / Community Care
201 Walnut Ave, Mare Island, CA 94592

Notify VA within 72 hours: (844) 724-7842 or https://emergencycarereporting.communitycare.va.gov.

Notification is not a guarantee of payment.